

Ivan Grazioli

Department of Science Policy Research Unit (SPRU)
University of Sussex,
Brighton, BN19RH

i.grazioli@sussex.ac.uk
www.ivangrazioli.it
+ 39 340 58 00 728
11.10.1991

Relevant Employment Experience

Jaggaer Inc. - Data Architect 2017 - 2019
Global Operations Intelligence Department

Responsible for the company's internal data infrastructure re-organisation. The Global Operations Intelligence corporate unit has been formed to lead the company to a better internal analytics environment. Corporate Venturing teams have been created to bring innovative ideas to simplify the way the company used to analyse its internal data, improving efficiency, as well as the organizational strategic planning. The team reported directly to the CEO.

BravoSolution S.p.A- Business Intelligence Senior Analyst 2014 - 2017
Business Intelligence

Responsible for management and maintenance of Business Intelligence systems, with a focus on new reporting tools. Successfully provided training projects on the new BravoSolution reporting module for two key customers located in United States, Spain and Russian Federation. Automatized the sending of more than a hundred fortnightly KPIs reports, for a big Pakistan Oil & Gas Customer.

Relevant Freelance Experience

The European Group of the Trilateral Commission – Event Website Manager 2018 - present
Responsible for the website infrastructure development with a deeper level of security, also optimized web assets for more speed and performances across Europe and United States.

ISPI – Italian Institute for International Political Studies – IT Consultant 2018 - present
Responsible for internal CMS Business Intelligence and reporting deliverables, providing insights from ad-hoc databases, relying on SQL and PHP language. Optimized and automated queries' structure to improve speed and performances across the websites. 24/7 Support during sporadic events, involving high-level security constraints.

Various SMEs located in Bergamo and Milan – Website developer 2014 - present
Web developer and designer with 6+ years of experience. Designed 5 responsive websites per month for SMEs in Bergamo and Milan with 99% client satisfaction. Raised Google web developer search console scores by 35% and customer retention by 18%. Customer.

Education

University of Sussex, MSc in Strategic Innovation Management 2019 - 2020
Department of Science Policy Research Unit (SPRU), Brighton, UK
Relevant modules: Science, Technology and Innovation polices; Artificial Intelligence; Social Network Analysis.
Dissertation: “*Hidden Artificial Intelligence biases during the last ten years. A bibliographic Social Network Analysis to identify major ethical issues*”.

University of Milan Bicocca, Bachelor's Degree in Computer Science 2010 - 2014
Department of Computer Sciences, Systems and Communications (Disco), Milan, Italy
Dissertation: “*Design and development of a geo-localized content sharing system among users of local communities*”. Supervisor: Prof. Amedeo Federico Cabitza

Commercial Institute Belotti, High School Diploma in Accountancy 2005 - 2010
Specialization in Programming Languages and Information Technologies, Bergamo, Italy
Dissertation: “*E-Kommerce. Digital Transformation in Frankfurt Am Main. Tenovis Direct GmbH Case Study*”

Leadership & Activities

Lea Association – Co-Founder and Chief Data Officer

2017 - present

Lea is a non-profit social promotion organization in Bergamo that deals with autism and support for parents and families. Responsible for members' data collection, privacy policies and website infrastructure.

AGESCI Scout movement – Youths Educator

2010 - 2019

10 years' experience in the education field, helping youths developing social skills and critical thinking in a wildlife environment. Offered service for the 3 set of ages: children (8-12), teens (12-16) and youths (17-21). Responsible for annual events organization, involving not less than six hundred participants. Member of the regional committee between 2017 and 2019.

Skills & Interests

Programming languages: PHP, Python, SQL, JavaScript, HTML, CSS, jQuery

Statistical analysis: R and STATA

Data visualization: Tableau, Qlikview, PowerBI (both desktop and server version)

Italian (mother-tongue), English (IELTS grade: C1), German (Fit in Deutsch: A2)

Main Websites: associazionelea.it, trilateralmeetings.eu, aclibergamo.it, acliservicebergamo.it, moltefedi.it

Interests: Photography, hiking and traveling

